



ALPINE
SHIRE COUNCIL



www.alpineshire.vic.gov.au

residents
guide



The Alpine Shire is located in north-east Victoria, covers 4839 square kilometres and is located in two valleys; the Ovens and Kiewa.

Approximately 92 per cent is public land, including the Mount Buffalo National Park, Alpine National Park and many smaller state forests and crown land. We surround the two major ski resorts of Hotham and Falls Creek and we're home to the highest freehold land in Australia; Dinner Plain.

Providing more than 70 services to residents the Alpine Shire Council prides itself on its core values of accountability, leadership, productivity, integrity, nurturing and engagement.

welcome



ALPINE
SHIRE COUNCIL

2018 residents guide

1. Construction & Development	3
2. Enrol to Vote	4
3. Rates	5
4. Pets	6
5. Events	7
6. Tourism and Business	8
7. Waste & Recycling	9
8. Health	11
9. Maternal Health	12
10. Families & Schools	13
11. Child Services	14
12. Recreation	15
13. Libraries	16
14. Emergencies	17
15. Contacts	18

01

Development

- > Planning
- > Building

An Online Property Report

Available for any address within the Alpine Shire. The report will contain information for all legal titles associated with the address that is entered.



- Parcel Information
- Government Information
- Utility Information
- Waste Information, including collection days
- Planning and Building information including overlays and planning zones

To create your report go to:
www.maps.alpineshire.vic.gov.au/opr/

Development Obligations

Before you buy make sure you have a conversation with the building and planning department. The Statutory Planning Department is responsible for the administration of controls of land use and development controls as dictated by The Alpine Planning Scheme.

The Scheme indicates if a planning permit is required to change the use of land, or to construct a building or make other changes to land such as earth works. Planning Officers available after 1pm Monday to Friday.

Counter enquiries to be pre-booked:
(03) 5755 0555



Your Council Contact:
Planning Officers

Building

The Building Department is responsible for permitting most types of construction. You can contact a Building Surveyor on (03) 5755 0555 to learn about your construction requirements.



Your Council contact:
Building Administration
Officer

Enrol to Vote



Make sure you have a say in shaping our community and update your address details on the Australian electoral roll. Follow the link to change your address www.aec.gov.au/enrol/change-address.htm or visit the Alpine Shire Council office for a paper copy.

The Alpine Shire is part of the Federal Electoral Division of Indi (68). We are represented by Independent Member Cathy McGowan www.cathymcgowan.com.au

The state elections are held every four years on the last Saturday of November. The Alpine Shire townships fall into both the Benambra (Kiewa Valley) and Ovens Valley Electorates.

Our state representatives are:
Benambra - Bill Tilley www.billtilley.com.au
Ovens Valley - Tim McCurdy www.timmccurdy.com.au

The Alpine Shire Council is here to meet the needs of the local community. To learn more about the Alpine Shire Council visit: www.alpineshire.vic.gov.au

There are seven councillors who represent the Alpine Shire Council with Cr Ron Janas elected as Mayor ronj@alpineshire.vic.gov.au

Below is an indication of delegation among levels of government:

FEDERAL	STATE	LOCAL
Defence	Schools	Rubbish collection
Income Tax	Hospitals	Parks
Immigration	Public Transport	Libraries
Social Welfare	Electricity	Local Roads
External Affairs	Police and Ambulance	Pet Registration

03

Rates

- > Installment dates
- > How to Pay

Installment dates:

1ST INSTALMENT
30 September

2ND INSTALMENT
30 November

3RD INSTALMENT
28 February

4TH INSTALMENT
31 May

Payment Methods



1300 276 468



www.alpineshire.vic.gov.au/paymyrates



Australia Post
eftpos, cash or
cheque



Alpine Shire Council
PO Box 139
Bright, VIC 3741



At any Alpine Shire
branch office



eftpos, cash or
cheque



- Reminder notices will be sent prior to each instalment due date, reducing the potential for overlooking payment
- Late or overdue payments will incur interest charges



Your Council
Contact:
Customer Service

Financial Hardship

If you are having or expecting trouble paying your rates contact the customer service on (03) 5755 0555. Our staff can help you to work out a payment plan and provide confidential advice.

Single Farm Enterprise

Where multiple parcels of land are used to operate a Single Farm Enterprise (SFE), you may only be required to pay the fixed charge once, by applying for the SFE exemption.

Concessions

Holders of a valid Pensioner Concession Card may be eligible for a concession on the rates of their principal place of residence. For further information, advice and downloadable forms go to www.alpineshire.vic.gov.au/paymyrates... To apply for a rates concession you must present your Pensioner Concession Card to Alpine Shire Council Customer Service Staff.

Fire Services Levy

For information on the Levy and how it is calculated visit:
www.firelevy.vic.gov.au/how-is-it-calculated.html



ANNUAL
REGISTRATION
10 April



- Registration tags must be on your dog or cat collar at all times
- Failure to register your dog or cat can result in a \$317 fine
- Request an application form for a dog and or cat registration to be mailed to you, please contact Council during business hours on: (03) 5755 0555

Dogs and cats over the age of three months are required to be registered in the Alpine Shire.

Prior to registration cats and dogs must be microchipped.

Registering your pet for the first time?

Visit an Alpine Shire Council branch and your pet will be issued with a lifetime tag.

Pet registration fees:

FEE	DOGS	CATS
Maximum fee	\$80	\$80
Reduced fee	\$30	\$30
Transfer from another Shire (first year only - proof required)	\$7	\$7
Maximum pensioner fee	\$40	\$40
Reduced pensioner fee	\$15	\$15
➤ Pension Concession Card holders are eligible for 50% discount on fees (Health Care Card not eligible)		



Your Council Contact:
Local Laws

05

events

- > Whats on
- > Holding an event



Alpine Shire has a diverse, year round calendar of events.

Visit our web pages to discover more about what each township has to offer.

- Bright www.visitbright.com.au
- Dinner Plain www.visitdinnerplain.com.au
- Harrietville www.visitharrietville.com.au
- Mount Beauty www.visitmountbeauty.com.au
- Myrtleford www.visitmyrtlefordvic.com.au

If you're interested in running a festival or event visit:
www.alpineshire.vic.gov.au/Page/Page.aspx?Page_Id=126

Tourism & Business

Tourism:

- ▶ Tourism is one of our economies key drivers. Known as Bright and Surrounds visit www.visitbright.com.au to understand our diverse environment and key product offers.
- ▶ For statistical information assisting you in making decisions visit www.alpineshire.vic.gov.au/Page/Page.aspx?Page_Id=1412 for up to date industry analysis and profiling.



Your Council Contact:
Tourism Development Officer

Business:

Looking to own and operate a business in the Alpine Shire? We have a number of resources to assist you in making informed decisions.

Start here, we have an online profiling resource for our community and economy through profile id. Learn more about the Alpine Shire; who we are and our trends.
www.profile.id.com.au/alpine

Our economy is diverse employing a whole host of people in a number of industries. To learn about our economy visit:
www.economy.id.com.au/alpine

Find a community group or a business in the Alpine Shire by navigating the online Business and Community Directory.
www.alpineshire.vic.gov.au/Directory/DirectoryList.aspx

Are you a new business to the Alpine Shire? Make sure you register your business details in the Alpine Shire Business and Community Directory
www.alpineshire.vic.gov.au/Directory/DirectorySignup.aspx



Your Council Contact:
Economic Development Officer

07

Waste & Recycling

REUSE
REDUCE
RECYCLE



A key responsibility for the Alpine Shire Council is the management of waste. Domestic recycling is collected fortnightly.

THIS IS ACHIEVED THROUGH A NUMBER OF INITIATIVES

To find out when your bin is scheduled to be picked up visit www.alpineshire.vic.gov.au



- kerbside pruning collection
- recycling and waste services
- farm waste disposal information
- e-waste
- printer cartridges and mobile phones collection points

The service charges are as follows:

TYPE OF SERVICE	COST PER ANNUM	FREQUENCY
140 litre bin	\$77.50	Fortnightly collection
240 litre bin	\$77.50	Fortnightly collection
360 litre bin	\$77.50	Fortnightly collection
Domestic waste is collected weekly. The service charges are as follows:		
80 litre bin	\$217.71	Weekly collection
240 litre bin	\$482.70	Weekly collection



Your Council contact:
Waste Management Officer

Kerbside Pruning Collection

Collection Date: Month of July
Keep an eye on Council's website and Facebook page for up-to-date information.

Council offers an annual kerbside collection of garden pruning's from resident's nature strips. All pruning's collected are chipped and made available free to residents as mulch.

FREE MULCH COLLECTION POINTS:

- Myrtleford
Entrance to Showgrounds near Golf Club
- Bright
Coronation Avenue, Football ground and Pony Club
- Mount Beauty
Embankment Drive, opposite Shire Depot
- Porepunkah
Riverside Park Disposal Facilities



The Alpine Shire operates one landfill and two transfer stations with recycling facilities available at each site.

Disposal of asbestos

Restrictions and conditions apply. Waste only accepted only at the Porepunkah facility and prior bookings must be made with the attendant at the Porepunkah facility.

Disposal facility locations and opening times

FACILITY	ADDRESS AND PHONE	OPENING TIMES
Myrtleford Landfill and Recycling Centre	Morrison Ln, Myrtleford 03 5751 1319	Tuesday 10am-3pm Thursday 10am-3pm Saturday 10am-3pm Sunday 10am-3pm
Porepunkah Transfer Station and Recycling Centre	Roberts Creek Rd, Porepunkah 0418 396 122	Wednesday 10am-2pm Friday 10am -2pm Saturday 10am-2pm Sunday 10am-2pm
Mount Beauty Transfer Station and Recycling Centre	Maddison Lane Mount Beauty 0448 514 064	Tuesday 10am – 4pm Thursday 10am – 2pm Saturday 10am – 2pm Sunday 10am – 2pm

08

Health

> Alpine Shire services



Alpine Shire health services are provided by Alpine Health who provide a multi-purpose service in the three major townships of Bright, Myrtleford and Mount Beauty.

THE KEY AREAS OF DELIVERY ARE



- acute health
- community health
- community residential services
- aged care residential services
- respite care



Your contact:
Alpine Community Health
(03) 5755 0123

Contact Alpine Health services:

ALPINE HEALTH MYRTLEFORD:

Hospital - 30 O'Donnell Avenue, Myrtleford	03 5751 9300
Aged Care- Barwidgee Lodge	03 5751 9335
Alpine Health Administration: 30 O'Donnell Avenue, Myrtleford	03 5751 9344

ALPINE HEALTH BRIGHT:

Hospital - 32-36 Cobden Street, Bright	03 5755 0100
Aged Care - Hawthorn Village1 Rotary Drive	03 5755 0150
Alpine Community Health	03 5755 0123

ALPINE HEALTH MOUNT BEAUTY:

Hospital - 2-8 Hollonds Street, Mt Beauty	03 5754 3500
Alpine Leisure Group	03 5754 3530

Maternal Health

> Maternal and Child Health Services

Maternal and Child Health Services

The Universal Maternal Child Health (MCH) service delivers a free service for all families with young children from birth to school age.

The service provides assistance with:

- Breastfeeding
- Health and development
- Maternal health and wellbeing, including adjustment to parenthood and postnatal depression
- Parent/ child relationships
- Family planning
- Nutrition
- Immunisation
- Parenting and social support, including first time parents groups
- Childhood Illness
- Safety



Your contact:
Maternal Child Nurse

Alpine Council provides a range of services including Maternal and Child Health services for infants and their parents, Storytime and Rhyme Time at our libraries, Playgroups, Toy Library and child care.

Maternal Health services include:

NAME	ADDRESS AND PHONE	OPENING TIMES
Mountain View Children's Centre	55 Prince Street, Myrtleford (03) 5751 1959	Monday and Wednesday 9am to 4pm by appointment
Alpine View Children's Centre	23 Deacon Avenue, Bright (03) 5755 5101	Tuesdays 9am to 4pm by appointment
Lakeview Children's Centre	Reserve Drive, Mount Beauty (03) 5754 4734	Thursdays 9am to 3pm by appointment

➤ MCH mobile 0417 147 120

➤ For more information on activities for toddlers and preschoolers visit:
www.alpineshire.vic.gov.au/Page/Page.aspx?Page_Id=83

How do I get in contact?

Notification from the hospital of a birth in the Alpine Shire is communicated to the MCH nurse and from there contact with the family is made. Regular appointments are scheduled directly with the MCH nurse.

10

Families

> Schools

> Daycare & Playgroup



Toy Library

A place to borrow a large variety of educational toys, puzzles and games on a regular basis. Save money and significantly contribute towards the development and education of your children.

As a member, the Toy Library can help you out with their party hire pack for birthday parties.



Your Council
contact:
Alpine Children's
Services

Schools

The Alpine Shire offers a number of Primary and Secondary Schools.

NAME	PHONE
Bright P-12 College	(03) 5755 1166
Dederang Primary	(02) 6028 9331
Dinner Plain School (Bright P-12 Annex)	(03) 5755 1166
Falls Creek Primary School	(03) 5758 3311
Harrietville Primary School	(03) 5759 2533
Marian College	(03) 5752 1596
Mount Beauty Primary School	(03) 5754 4354
Mount Beauty Secondary College	(03) 5754 4005
Myrtleford P-12 College	(03) 5752 1174
Porepunkah Primary School	(03) 5756 2253
St Mary's Primary School	(03) 5752 1808
Tawonga Primary School	(03) 5754 4468
Wandiligong Primary School	(03) 5755 1026

➤ For more information on education: www.education.vic.gov.au

Family Daycare

Family daycare services provides flexible care options; all-day, part-time, casual, before and after school and care during school holidays. Individual attention in a small group setting combining the benefits child care with the warmth and intimacy.

To find out more about family day care or becoming a Care Provider, phone the Family Day Care Team Leader at Alpine Children's Services.

Playgroups

Aimed at children 0-5 years, playgroups is an opportunity to meet new people, gain support and exchange parenting ideas. Groups allow babies, toddlers and preschoolers to socialise through play and learn together.

To find out more about playgroup visit Playgroup Victoria
www.playgroup.org.au

Child Services

> Kindergarten & Daycare
> Free Immunisations

Alpine Children's services include:

PROGRAM	SERVICE	CONTACT
Home Based Child Care	Alpine Family Daycare 23 Deacon Avenue, Bright	(03) 5750 1367
Kindergarten and Long Day Care	Alpine View Children's Centre-Bright 23 Deacon Avenue, Bright	(03) 5750 1367
Kindergarten and Long Day Care	Lake View Children's Centre-Mount Beauty Reserve Drive, Mount Beauty	(03) 5754 4848
Kindergarten and Long Day Care	Mountain View Children's Centre-Myrtleford 51 Prince Street, Myrtleford	(03) 5752 2111
After School Care and Vacation Care	Myrtleford Outside School Hours Care 43 O'Donnell Avenue, Myrtleford	(03) 5752 2111
After School Care and Vacation Care	Bright Outside School Hours Care 23 Deacon Avenue, Bright	(03) 5750 1367

- Kindergarten and daycare services for children of the Alpine Shire aged between 0-6years are provided by a not-for-profit organisation

Free Immunisations

Council runs immunisation clinics monthly at alternate venues of Myrtleford, Bright and Mount Beauty. Standard childhood vaccines are free and some vaccines for adults. All vaccines are administered by accredited nurses. Parents are invited to attend any council session to receive vaccinations.

- Please bring your Medicare card and your child's health record book

Children's Services

Educators are a team of early childhood professionals committed to providing quality care and education in the Alpine Shire.

Dederang Primary School offers both childcare, kindergarten and out of school hours care. Contact the school on (02) 6028 9331 for further information.

Visit www.alpinechildrensservices.asn.au for further information.



Your contact:
Alpine Children's Services

12

Recreation

- > Facilities
- > Services



With our mantra 'a life lived outside' join one of our sporting clubs; including soccer, equestrian, football and netball, discover our trails and riding tracks.

www.alpineshire.vic.gov.au/Directory/

Bright Sports Centre fitness hub

47-49 Gavan Street

- 17m indoor heat swimming pool
- Fully equipped Gym
- Three squash courts
- multipurpose facility hire and birthday party hire

Learn to Swim Program: experienced teachers, for all ages and abilities.

Aqua Aerobics: low impact, high intensity class to increase mobility, improve cardiovascular fitness with minimal joint stress.

Flex & Bend Session (FABS): low impact and intensity water class to increase mobility, improve cardiovascular fitness. Great for people with Arthritis.

- For costs and class timetables call: (03) 5755 1049



Your Council Contact:
Manager Facilities

Mount Beauty Sports Centre

Pool Road

- Full size stadium
- Grand stand for 80 people
- 2 basketball nights, gymnastics, indoor soccer, cricket training and occasional roller derby training
- Stadium hire
- 3 outdoor solar heated (seasonal) pools; toddler, intermediate and a 33 metre main pool
- swimming lessons are offered weekly for all ages
- Mount Beauty and District Amateur Swimming Club (03) 5754 4432

- For information including months and times of operation call: (03) 5754 1181

Myrtleford Swimming Pool

Standish Street

- 3 outdoor pools; toddler, intermediate and a 25 metre main pool
- Myrtleford Amateur Swimming Club 0428 059 792
- For costs and opening hours call: (03) 5752 1381

Community Halls

To hire a Community Hall and information on facilities and bookings go to www.alpineshire.vic.gov.au

River Pools

Bright and Porepunkah feature designated, supervised locations during the summer holidays.

For information on locations go to www.alpineshire.vic.gov.au

Libraries

> Library Services



Our library website has information about services offered including opening hours and the availability of the Justice of the Peace:

www.hclc.vic.gov.au



An amazing community resource, our libraries make a multitude of titles available to all members.

Bright	(03) 5755 1540
Myrtleford	(03) 5751 1591
Mount Beauty	(03) 5754 4305

Not only an in-house lending service and place to congregate for pre-school activities; Rhyme time and Storytime, our library service allows you to read current magazines, ebooks online and access to an online story telling resource story box. The libraries also provide meeting rooms to community groups and businesses.

- To access these resources or to book a meeting facility head into one of our three locations and sign up to start discovering all we have to offer.



Your Council contact:
Library Services Coordinator

14

Emergencies

> Floods and Fires

Emergency

During an emergency tune into our emergency broadcasts:

- ▶ Alpine Radio:
92.9FM
Harrierville, Bright
96.5FM
Bright, Mount Beauty
- ▶ ABC Local
91.7PM Myrtleford
89.7 Bright

Visit Emergency Management Victoria's www.emv.vic.gov.au to learn more about what to do in, during and after an emergency. You can download an app which includes warnings and incident notifications for fire, flood, storm, weather warnings, earthquakes and other identified emergencies in Victoria.

This application is designed to provide incident summaries and warnings to help you make informed decisions about your safety.

Fire

Burning off - step one

Check the CFA website www.cfa.vic.gov.au/warnings-restrictions/total-fire-bans-and-ratings to make sure you have the right conditions to burn. The Alpine Shire is located in North East Victoria.

Burning off - step two

Call the Emergency Services Telecommunications Authority: 1800 668 511 and make them aware of your burn off.

Burning off - step three

We are a designated fire prone area and therefore all properties have the right to burn off before bushfire season. Your fire can't exceed 3 m³, must comply with Local Law #5 (www.alpineshire.vic.gov.au/Page/Page.aspx?Page_Id=123) and be between the hours of 10am -3pm.

For more information on how the CFA can help you prepare visit www.cfa.vic.gov.au/plan-prepare/fire-preparation-meetings. The CFA can offer you tips on:

- Face to face meetings with identified, at-risk communities to discuss where bushfires start and spread around the local area
- The essential decisions you and your family need to make
- How to stay informed if fire starts and threatens your family
- Advice and updates to help you start or review your fire plan



You Council Contact:
Municipal Fire
Prevention Officer



Your Council Contact:
Emergency Management
Coordinator



No fires are
permitted on day of
Total Fire Ban.

contact us

> phone (03) 5755 0555



Alpine Shire Council news and updates
www.alpineshire.vic.gov.au



Facebook page:
[www.facebook.com/
alpineshirecouncil/](https://www.facebook.com/alpineshirecouncil/)



Alpine Shire Council customer service centres:
Bright Council Office, 2 Churchill Avenue
Myrtleford Library, Cnr Standish Street and O'Donnell Avenue
Mount Beauty Library, Lakeside Avenue



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www.alpineshire.vic.gov.au