

Life threatening Emergency	000
/ictoria State Emergency Service	132 500 www.ses.vic.gov.au
Victoria State Emergency Service Flood & Storm Information Line (operates during significant flood and storm events)	1300 842 737
Alpine Shire	(03) 5755 0555
Bureau of Meteorology	1300 659 217
VicRoads - Road closures	131 170 www.vicroads.vic.gov.au







SES



How to prepare for Flood Events in Mt Beauty / **Kiewa Valley**

EloodSmart

It's your responsibility to protect your family and property from the damaging effects of flood!



Mt Beauty / Kiewa Valley is at risk!

"Do you remember the 1993 floods?"

- Total dollar cost to Victoria \$350 million (in 1993 dollars)!
- Houses and businesses flooded or isolated
- Roads cut & bridges damaged or destroyed
- Pumps, fencing and sheds damaged
- Livestock lost

Floods cause more damage, in terms of dollars and life, per annum than **ANY other emergency! Be FloodSmart**

It is estimated that, for a well-prepared community subject to frequent flooding and with approximately 10 hours warning, actual damage can be reduced by up to 60%

ALPINE SHIRE

How VICSES can help you

The Victoria State Emergency Service is a volunteer organisation which assists Victoria during floods, storms and other natural hazards and emergencies. This includes planning for floods and educating people about how to protect themselves and their property.

VICSES is trained to respond to flood and storm damage, where appropriate to effect temporary repairs and, where possible, to advise and/or assist with some preventative measures.

This may include:

- placing tarpaulins on damaged roofs
- giving flood safety advice
- providing access to homes and businesses
- providing flood safety education; and
- rescuing people trapped or injured in damaged buildings.

VICSES volunteers are not paid and give up their time, often braving drenching rain and winds, to help the community.

If you would like to know more about how you can protect yourself from the damaging effects of storms, visit www.ses.vic.gov.au/FloodSmart

Your Property

During a flood, there may be many life-threatening situations or homes requiring assistance, so calls will be prioritised.

For life-threatening emergencies call 000 immediately. You will be prompted for Police, Fire or Ambulance.

For non-life threatening emergency assistance as the result of flood or storm damage to your property, call 132 500 for VICSES volunteers. Temporary building repairs may be undertaken to reduce further damage. It is the homeowner's responsibility to organise permanent repairs. Contact your insurance company if applicable.

VICSES Flood & Storm Information Line **1300 VIC SES 1300 842 737**

What you can do now

Areas of the Kiewa Valley and Mt Beauty are flood prone, including "FLASH" floods. Homes, businesses and other "assets" are vulnerable to flooding and services and facilities you use may be affected. You may become isolated due to roads being cut and unable to get to work or appointments. Even if your home, workplace or business does not flood, you need to consider that your community will certainly be affected: perhaps your child's school bus run cancelled or recreation areas inundated. Therefore, you need to be prepared.

Follow this quick check sheet (right) to help you and your family to be FloodSmart.

FLASH flooding usually occurs due to heavy rains and results in a very rapid rise of water over a short period of time, especially where the land is steep or close to river catchments.

FLASH flooding normally lasts a few hours.

Did you know?

Between 2000 and 2006, 25 people have died as a result of flooding in Australia.

Review **www.ses.vic.gov.au/FloodSmart** and download your FloodSmart Action Guide. This contains more information and a practical guide to prepare both your family and your property. VICSES cannot guarantee an immediate response to every affected property during a major incident. Residents need to be prepared. Temporary building repairs may be undertaken to reduce further damage. It is the homeowner's responsibility to organise permanent repairs.

